



March 13, 2020

Dear Pet Family:

At Linwood Pet Hospital, the health and well-being of your pet and family are our top priority. As the situation around coronavirus (COVID-19) continues to evolve, we want to assure you that we plan to remain open for emergencies, urgent care, and general medicine appointments.

We are taking additional steps to help keep patients, clients, and employees healthy and safe, including:

- In addition to the rigid cleaning and disinfecting protocols already in place, we have increased the frequency of our cleaning practices.
- For hospitalized patients, visitation will be approved on a case-by-case basis at doctor discretion with a maximum visit time of 15 minutes no more than twice a day.
- Employees who feel ill are instructed to stay home and contact their doctor.

If you are not feeling well, we ask that you please call us before traveling to the hospital so we can either reschedule your appointment, or in the case of an emergency, provide information on what to do upon arrival at the hospital.

We are closely monitoring the guidance from the Centers for Disease Control and local authorities regarding the spread of the virus to ensure that the actions we are taking are comprehensive and appropriate.

If you have any questions, please contact the Linwood Pet Hospital team at 609-926-5300.

Sincerely,

Emily Michael, CVT
Hospital Director